

## Privacy Statement

Vodafone Cash takes the privacy of its customers seriously. We are committed to safeguarding your privacy while providing a personalized and valuable service.

### Overview

This Privacy Statement explains the data processing practices of Vodafone Cash. If you have any requests concerning your personal information or any questions about these practices please contact our Privacy Officer by e-mail at [compliance.gh@vodafone.com](mailto:compliance.gh@vodafone.com). We encourage you to periodically review this statement as it may change at any time at our sole discretion.

In the event that you provide us with personal information for the purposes of registration, your privacy rights will be protected according to our stated policies and the stated privacy policies, which will be posted and available for your review at the time of purchase.

### Information Collected

Personal information is collected by Vodafone Cash. We collect personally identifiable information about you (your "Data") through:

*The use of inquiry and registration forms.*

*The use of or registration with our products or services*

*The provision of your details to us either online or offline*

Other elements of your Data that we collect may include:

*Name*

*Company name*

*Home, shipping and billing addresses, phone and fax number*

*Mobile telephone number*

*E-mail address*

*IP address and browser information*

*Market research data such as customer usage patterns*

*Use and Disclosure of Personal Information*

We use your Data for purposes, which may include:

*Providing our customers with a personalized service.*

*Processing orders, registrations and inquiries.*

*Conducting market research surveys.*

*Running competitions.*

*Measuring interest in and improving our website, products, and services.*

*Providing you with information about products and services we offer.*

We use the information you provide when placing an order to complete that order. We do not share this information with outside parties except;

1. To the extent necessary to complete that order or to provide services where the outside party is acting on our behalf and has no independent right to use the information we provide (e.g. third-party shipping, business analytics, or customer support), or
2. To improve service provision, develop new products and enhance our value proposition, or
3. To successors in title to our business, or
4. In accordance with legal and regulatory requirements, or
5. As necessary, at Vodafone Cash's sole discretion, to protect the perceived rights, safety and property of Vodafone Cash, users of our websites, and the public.

Other than as set out above, you will be notified when Personal Information about you will be shared with third parties, and you will have an opportunity to choose not to have us share such information.

### **Security Policy**

Vodafone Cash has appropriate measures in place to help ensure that our users' Data is protected against unauthorized access or use, alteration, unlawful or accidental destruction and accidental loss. Although we make reasonable efforts to protect your Personal Information from loss, misuse, or alteration by third parties, you should be aware that there is always some risk involved in transmitting information over the Internet. There is also some risk that criminals could find a way to thwart our security systems.

### **Transfer of Data**

The Internet is a global environment. Using the Internet to collect and process Personal Data necessarily involves the transmission of Data on an international basis. When we collect personal information from you on our website, we comply with the international data protection laws and safeguards.

### **Changes to this Policy**

This Statement takes effect from 1 July 2017. From time to time we may make changes to this Privacy Statement to reflect any changes to our privacy practices in accordance with changes in legislation, best practice or website enhancements. We will notify you about material changes to this Privacy by placing a prominent notice on our website.